

👉 الريبكورد بلش من الدقيةة ال ٢ الي قبل كان مرآجه سريفة للفيديوهات الي قبل بس مع هيك كتيبهم

We have discussed so far about modules

First module about pharmaceutical car journey

And the second one quick and general overview of the medication related problems system

#### FIRST: PHARMACEUTICAL CARE JOURNEY .....

- 1) MEDICINES MANAGEMENT & PHARMACEUTICAL CARE .....
- 2) THINKING IN A DIFFERENT WAY FOR PHARMACEUTICAL CARE..... شرحنا عن ال system بشكل سريع ومرقنا
- 3) THE PHASES AND STEPS FOR THE PHARMACEUTICAL CARE, MEDICINES MANAGEMENT..... عليهم as concept
- 4) MEDICINES OPTIMISATION PRINCIPLES AND SUBSEQUENT OUTCOMES AND INFLUENCES .....

#### SECOND: SYSTEMS MEDICATION (DRUG) RELATED PROBLEMS .....

- 1) CIPOLLE/MORLEY/ STRAND CLASSIFICATION ..... Community pharmacist
- 2) AMERICAN SOCIETY OF HOSPITAL PHARMACISTS (ASHP) CLASSIFICATION ..... lake of understanding واعبروا allergic financial social or recreational ال اضافات ري ال
- 3) GRANADA CONSENSUS..... Domain
- 4) HANLON APPROACH (UNIVERSITY OF PITTSBURGH) ..... Medication appropriation index
- 5) NATIONAL COORDINATING COUNCIL ..... wrong patient ال وصلوا ال wrong كلمة تميزوا باستخدام كلمة
- 6) SHB-SEP CLASSIFICATION ..... Netherlands comprehensive system مع codes subject object evaluation plan structure
- 7) APOTEKET CLASSIFICATION SYSTEM ..... لناس الي عايشين بالسويد وكيف كان مشاكلهم
- 8) PHARMACEUTICAL CARE NETWORK EUROPE (PCNE) SYSTEM .....



best relative system so far باعتقاد الدكتور انه هاد افضل

pharmacist what are the medications 🍯 related problems الفكرة انه لو سألت اي

رح يفكر بمجموعه dose ,dosege form ,indication or not يعني بطلع مع اي صيدلاني مجموعته من مشاكل الادويه بس ال professional work in coding System وبرنامج يعني high professional ال هو

#### PCNE

drug related problems with DOMAIN عملوا

P : problems وسموهم ١ :

c: cause of problems: ٢

3: i: planned intervention

4: A: intervention acceptance

5: O: status of ADP

5 domain ميعملولكم maturity of way of thinking 🤔

انت مش عمالك بتعامل مع drugs related problems فقط report problems هاي

comprehensive planned to reports problem and to throw it to solve it to follow up and to report problems

## 8) Pharmaceutical Care Network Europe (PCNE) system

The original classification was created in 1999 by pharmacy practice researchers during a working conference of the PCNE in an effort to develop a standardized classification system that is suitable and comparable for international studies. Last version V8 June 2017. Updated to be in 2019

هون بالسلايد ل version 8 بس الي رح يشرحه الدكتور

It has the following Domains

version 8.3 ب ٢٠١٩

Domain P: Problem

<b>1. Treatment effectiveness</b> There is a (potential) problem with the (lack of) effect of the therapy	<b>P1.1</b> No effect of drug treatment/ therapy failure <b>P1.2</b> Effect of drug treatment not optimal <b>P1.3</b> Untreated symptoms or indication
<b>2. Treatment safety</b> Patient suffers, or could suffer, from an adverse drug event	<b>P2.1</b> Adverse drug event (possibly) occurring
<b>3. Others</b>	<b>P3.1</b> Problem with cost-effectiveness of the treatment <b>P3.2</b> Unnecessary drug-treatment <b>P3.3</b> Unclear problem/complaint. Further clarification necessary (please use as escape only)

See the other Domains:

Domain C: Cause of Problem (Prescribing, Dispensing, Use)

Domain I: Planned Interventions

Domain A: Intervention Acceptance

Domain O: Status of ADP

هدول مهمين عشان انت بس تصير بشغل ابحات تكتب انه

هاد الدوا C5 معناها مشكله ب dispensing

	Code	Primary domains
Problems (also potential)	V8.03	
	P1	Treatment effectiveness There is a (potential) problem with the (lack of) effect of the pharmacotherapy
	P2	Treatment safety Patient suffers, or could suffer, from an adverse drug event
	P3	Other
Causes (including possible causes for potential problems)	C1	Drug selection The cause of the DRP can be related to the selection of the drug
	C2	Drug form The cause of the DRP is related to the selection of the drug form
	C3	Dose selection The cause of the DRP can be related to the selection of the dosage schedule
	C4	Treatment duration The cause of the DRP is related to the duration of treatment
	C5	Dispensing The cause of the DRP can be related to the logistics of the prescribing and dispensing process
	C6	Drug use process The cause of the DRP is related to the way the patient gets the drug administered by a health professional or carer, in spite of proper instructions (on the label)
	C7	Patient related
	C8	Other
Planned Interventions	I0	No intervention
	I1	At prescriber level
	I2	At patient level
	I3	At drug level
	I4	Other
Intervention Acceptance	A1	Intervention accepted
	A2	Intervention not accepted
	A3	Other
Status of the DRP	O0	Problem status unknown
	O1	Problem solved
	O2	Problem partially solved
	O3	Problem not solved

P: problem or potential

1 treatment effectiveness

2 treatment safety

3 other

C: causes

1 to 8

كثير وعنا خصوصا بالاردن كلامي صح لا ترد عليه

acceptable on not يكون

p1 treatment effectiveness هون تفصيل اكثر

P1. 1 no effect of drug

باعتقاد الدكتور V9 رح يكون

p3. 1 من ال main

Primary Domain	Code V8.03	Problem
1. Treatment effectiveness There is a (potential) problem with the (lack of) effect of the pharmacotherapy	P1.1 P1.2 P1.3	No effect of drug treatment Effect of drug treatment not optimal Untreated symptoms or indication
2. Treatment safety Patient suffers, or could suffer, from an adverse drug event. <i>N.B. If there is no specific cause, skip Causes coding.</i>	P2.1	Adverse drug event (possibly) occurring
3. Other	P3.1 P3.2 P3.3	Problem with cost-effectiveness of the treatment Unnecessary drug-treatment Unclear problem/complaint. Further clarification necessary (please use as escape only)

Potential Problem

Manifest Problem

Primary Domain	Code V8.03	Cause
1. Drug selection The cause of the (potential) DRP is related to the selection of the drug	C1.1	Inappropriate drug according to guidelines/formulary
	C1.2	Inappropriate drug (within guidelines but otherwise contra-indicated)
	C1.3	No indication for drug
	C1.4	Inappropriate combination of drugs, or drugs and herbal medications, or drugs and dietary supplements
	C1.5	Inappropriate duplication of therapeutic group or active ingredient
	C1.6	No or incomplete drug treatment in spite of existing indication
	C1.7	Too many drugs prescribed for indication
2. Drug form The cause of the DRP is related to the selection of the drug form	C2.1	Inappropriate drug form (for this patient) ما بقدر بيلع الدوا الناس الكبار لازم نعطيههم solution
3. Dose selection The cause of the DRP is related to the selection of the dose or dosage	C3.1	Drug dose too low
	C3.2	Drug dose too high
	C3.3	Dosage regimen not frequent enough
	C3.4	Dosage regimen too frequent
	C3.5	Dose timing instructions wrong, unclear or missing
4. Treatment duration The cause of the DRP is related to the duration of treatment	C4.1	Duration of treatment too short
	C4.2	Duration of treatment too long
5. Dispensing The cause of the DRP is related to the logistics of the prescribing and dispensing process	C5.1	Prescribed drug not available
	C5.2	Necessary information not provided
	C5.3	Wrong drug, strength or dosage advised (OTC)
	C5.4	Wrong drug or strength dispensed
6. Drug use process The cause of the DRP is related to the way the patient gets the drug administered by a health professional or other carer, despite proper dosage instructions (on the label)	C6.1	Inappropriate timing of administration or dosing interval
	C6.2	Drug under-administered
	C6.3	Drug over-administered
	C6.4	Drug not administered at all
	C6.5	Wrong drug administered
	C6.6	Drug administered via wrong route
7. Patient related The cause of the DRP is related to the patient and his behaviour (intentional or non-intentional)	C7.1	Patient uses/takes less drug than prescribed or does not take the drug at all
	C7.2	Patient uses/takes more drug than prescribed
	C7.3	Patient abuses drug (unregulated overuse)
	C7.4	Patient uses unnecessary drug
	C7.5	Patient takes food that interacts
	C7.6	Patient stores drug inappropriately
	C7.7	Inappropriate timing or dosing intervals
	C7.8	Patient administers/uses the drug in a wrong way
	C7.9	Patient unable to use drug/form as directed
8. Other	C8.1	No or inappropriate outcome monitoring (incl. TDM)
	C8.2	Other cause; specify
	C8.3	No obvious cause

هدول ال 8 انقسموا ل 3

Prescription and drug selection 1

2 dispensing

3 uses

مريض باخد بنادول وريفانين

نفس الدوا بس الاسم تجاري

غير

بضلهم ي زيدوا للمريض ادويه

ويصير من ضمن ال

polypharmacy

patients مع انه مش لازم

يكون هيك

انتتهت انك تحكي وتكتب الدوا

3 مرات باليوم طيب لمتى لحتى

قيام الساعة؟ الى تحسن

الاعراض او يخلص الشريط

مشان هيك لازم نكتب ال

duration treatment

لازم المريض يعرف كم بده ياخذ

الدوا

الدكتور كتب دوا مش موجود

كثير الدكتور بتألم لما يشوف انه الدوا

الي مكتوب مش بالاردن مابصير لازم

يكون فيه awareness

ما يعرف وين المشكلة وانها  
C8.3

C5. 4 خالها

مكن يكون كل اشي صحيح وراح اجا الديسبينسير سواء دكتور او صيدلاني عمل ديسبينسينج غلط هون مين يتحاسب الي كتب الوصفه ولا الي صرف الدوا ؟ اكيد الي صرف



## Planned intervention

Primary Domain	Code V8.03	Intervention	يمكن يكون فيه غلط بس مافي
No intervention	I0.1	No Intervention	intervention ف يكون ←
1. At prescriber level	I1.1 I1.2 I1.3 I1.4	Prescriber informed only Prescriber asked for information Intervention proposed to prescriber Intervention discussed with prescriber	تخير انته سأل → الفضل
2. At patient level	I2.1 I2.2 I2.3 I2.4	Patient (drug) counselling Written information provided (only) Patient referred to prescriber Spoken to family member/caregiver	
3. At drug level	I3.1 I3.2 I3.3 I3.4 I3.5 I3.6	Drug changed to ... Dosage changed to ... Formulation changed to ... Instructions for use changed to ... Drug paused or stopped Drug started	لازم تلاحظ انه فيه منطقيه و cohesion بين p and c and i
4. Other intervention or activity	I4.1 I4.2	Other intervention (specify) Side effect reported to authorities	← pharmacovigilance

## Acceptance of the Intervention proposals

N.B. One status of acceptance per intervention proposal

Primary domain	Code V8.03	Implementation
1. Intervention accepted (by prescriber or patient)	A1.1 A1.2 A1.3 A1.4	Intervention accepted and fully implemented Intervention accepted, partially implemented Intervention accepted but not implemented Intervention accepted, implementation unknown
2. Intervention not accepted (by prescriber or patient)	A2.1 A2.2 A2.3 A2.4	Intervention not accepted: not feasible Intervention not accepted: no agreement ← ما اتفقت مع Intervention not accepted: other reason (specify) اكي عمل الغلط Intervention not accepted: unknown reason ← ما عرفنا ليه
3. Other (no information on acceptance)	A3.1 A3.2	Intervention proposed, acceptance unknown Intervention not proposed

إذا صار مشكله وخبرت عنها وحكيت

مثلا حكيت انه هاي الوصفه فيها غلط حكيت مع الي وصفها وتم التعديل فكان fully accepted fully implemented

واشي حكيت للي صرف وحوالك والله ما بقدر اعدل عشان التامين ما بصرف كذا

هاي 3. A1

N.B. This domain depicts the outcome of the intervention. One problem (or the combination of interventions) can only lead to one level of solving the problem

Primary Domain	Code V8.03	Outcome of intervention
0. Not known	O0.1	Problem status <b>unknown</b>
1. Solved	O1.1	Problem <b>totally solved</b>
2. Partially solved	O2.1	Problem <b>partially solved</b>
3. Not solved	O3.1	Problem not solved, <b>lack of cooperation</b> of patient
	O3.2	Problem not solved, <b>lack of cooperation</b> of prescriber
	O3.3	Problem not solved, <b>intervention not effective</b>
	O3.4	No need or possibility to solve problem

حاولت تعمل حل وعملت  
intervention بس ضلت  
المشكلة عند المريض

هاي كل ال drug related problem

هاي الخطوات ال ٥ خطوات اداريه في ناس تشتغل اداره بشكل

professional بكون لازم يعرفهم ويعملهم

هاد PCNE هو الي مطبق بالاردن واحنا رح نتدرب عليه ورح  
نتطوره

مفاجأة هاد اخر سلايد الي تحت



٢٠١٧ مو مطلوب

ايه عياش

	Primary Domain	Code V8.01	Cause
Prescribing	1. Drug selection The cause of the (potential) DRP is related to the selection of the drug	C1.1	Inappropriate drug according to guidelines/formulary
		C1.2	Inappropriate drug (within guidelines but otherwise contra-indicated)
		C1.3	No indication for drug
		C1.4	Inappropriate combination of drugs or drugs and herbal medication
		C1.5	Inappropriate duplication of therapeutic group or active ingredient
		C1.6	No drug treatment in spite of existing indication
		C1.7	Too many drugs prescribed for indication
	2. Drug form The cause of the DRP is related to the selection of the drug form	C2.1	Inappropriate drug form (for this patient)
	3. Dose selection The cause of the DRP is related to the selection of the dose or dosage	C3.1	Drug dose too low
		C3.2	Drug dose too high
		C3.3	Dosage regimen not frequent enough
		C3.4	Dosage regimen too frequent
		C3.5	Dose timing instructions wrong, unclear or missing
	4. Treatment duration The cause of the DRP is related to the duration of treatment	C4.1	Duration of treatment too short
		C4.2	Duration of treatment too long
Disp	5. Dispensing The cause of the DRP is related to the logistics of the prescribing and dispensing process	C5.1	Prescribed drug not available
		C5.2	Necessary information not provided
		C5.3	Wrong drug, strength or dosage advised (OTC)
		C5.4	Wrong drug or strength dispensed
Use	6. Drug use process The cause of the DRP is related to the way the patient gets the drug administered by a health professional or carer, despite proper dosage instructions (on the label)	C6.1	Inappropriate timing of administration and/or dosing intervals
		C6.2	Drug under-administered
		C6.3	Drug over-administered
		C6.4	Drug not administered at all
		C6.5	Wrong drug administered
	7. Patient related The cause of the DRP is related to the patient and his behaviour (intentional or non-intentional)	C7.1	Patient uses/takes less drug than prescribed or does not take the drug at all
		C7.2	Patient uses/takes more drug than prescribed
		C7.3	Patient abuses drug (unregulated overuse)
		C7.4	Patient uses unnecessary drug
		C7.5	Patient takes food that interacts
		C7.6	Patient stores drug inappropriately
		C7.7	Inappropriate timing or dosing intervals
		C7.8	Patient administers/uses the drug in a wrong way
		C7.9	Patient unable to use drug/form as directed
	8. Other	C8.1	No or inappropriate outcome monitoring (incl. TDM)
		C8.2	Other cause; specify
		C8.3	No obvious cause



A MC A LAMMCH LAMCH V8.01  
N.B. One problem can lead to more interventions

Primary Domain	Code V8.01	Intervention
No intervention	I0.1	No Intervention
1. At prescriber level	I1.1 I1.2 I1.3 I1.4	Prescriber informed only Prescriber asked for information Intervention proposed to prescriber Intervention discussed with prescriber
2. At patient level	I2.1 I2.2 I2.3 I2.4	Patient (drug) counselling Written information provided (only) Patient referred to prescriber Spoken to family member/caregiver
3. At drug level	I3.1 I3.2 I3.3 I3.4 I3.5 I3.6	Drug changed to .... Dosage changed to .... Formulation changed to ..... Instructions for use changed to ..... Drug stopped New drug started
4. Other intervention or activity	I4.1 I4.2	Other intervention (specify) Side effect reported to authorities

Acceptance of the Intervention proposals  
N.B. One level of acceptance per intervention proposal

Primary domain	Code V8.01	Implementation
1. Intervention accepted (by prescriber or patient)	A1.1 A1.2 A1.3 A1.4	Intervention accepted and fully implemented Intervention accepted, partially implemented Intervention accepted but not implemented Intervention accepted, implementation unknown
2. Intervention not accepted (by prescriber or patient)	A2.1 A2.2 A2.3 A2.4	Intervention not accepted: not feasible Intervention not accepted: no agreement Intervention not accepted: other reason (specify) Intervention not accepted: unknown reason
3. Other (no information on acceptance)	A3.1 A3.2	Intervention proposed, acceptance unknown Intervention not proposed

### Status of the DRP

N.B. This domain depicts the outcome of the intervention. One problem (or the combination of interventions) can only lead to one level of solving the problem

Primary Domain	Code V8.01	Outcome of intervention
0. Not known	O0.1	Problem status unknown
1. Solved	O1.1	Problem totally solved
2. Partially solved	O2.1	Problem partially solved
3. Not solved	O3.1	Problem not solved, lack of cooperation of patient
	O3.2	Problem not solved, lack of cooperation of prescriber
	O3.3	Problem not solved, intervention not effective
	O3.4	No need or possibility to solve problem