Patient
Intervention/Exposure
Clinically relevant outcome

Focused guestion de was simple 1101 a Profesional 11 -- advance 110 Profesional 11 in Exposure
ONE Ital 50 - 20 in a light advance data de was advance 11 us Profesional 11 in Gillection

Collection

Advanced du a de de de advance 110 yes object of advanced data de was advance 11 us profesional and advanced du advanced

Functions of a Pharmacist as an **Information Source**

Advance professional level

- Provide drug information by:
 - answering information requests
- writing patient specific consultations
- مطراعات علام المالية المالية
 - requested, but is necessary
 - developing criteria/guidelines for drug use
- هلا الاسي عوجود بال له dvance المعنوجي الله احنا ناته كمان Professional العِنَى كَالْمُ THANK YOU العِنَى Professional الله المالكة علومة

معنية عهدة حتى لو واكان سائل عنها لدير تحطيله ياها)

* لو برنا نقل اعتماد وقلنا اعلونا البيانان لأمله الناس حول حب الناب ، رح بجاوبو العاملة لون كوكان في سُنفلة اله العيادلة انه عمله اليوم سألتني اليوم سألتني اليوم الم عندوجة عن المعادلة انه العيادلة انه عمله المعادلة انه المعادلة انه عمله المعادلة المعادلة المعادلة انه عمله المعادلة المعادلة انه المعادلة المعادلة انه المعادلة انه عمله المعادلة المعاد الله الله المحمد المحم • Provide drug evaluations

- Develop policies for departments & community, Bulletins, newsletters, journal columns, education for practitioners.
- Be involved with:
 - ADR reporting, publishing, developing protocols, IRB, Poison Control Center information.

ارجعو للا natingo alogarithm j objektion

THANK YOU

Systematic Approach to Answer Drug Questions

- 1. Secure demographics of requestor.
- 2. Obtain background information.
- 3. Determine and categorize ultimate question.
- 4. Develop strategy and conduct search.
- 5. Perform evaluation, analysis, and synthesis.
- 6. Formulate and provide response
- 7. Conduct follow-up and documentation

THANK YOU

21

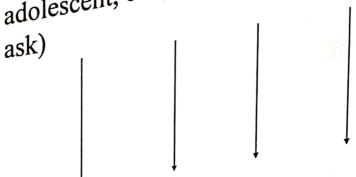
العنوان.

1. Request Demographics (مربوع المعربية المحربية المحرب should indicate educational experience and knowledge base; therefore, the individual receiving the query can use this information to determine the appropriate mannerism (in terms of educational level) to formulate and deliver the response.

THANK YOU

22

- . Obtain telephone #, address, fax, etc for
- Determine approximate age (elderly, Determine appropriate adolescent, etc.) (usually no need to directly adolescent, etc.)



Communication skills

THANK YOU

23

EXAMPLE

If a patient and a physician inquired about how the new medication Prandin® works (i.e., pharmacology), the depth of the response would differ for each individual.

- For example, a pharmacist should not inform a lay person that the new medication is the first agent approved in the meglitinide class and is a nonsulfonylurea insulin releasing oral hypoglycemic agent for type 2 diabetes mellitus.
- This would not be an appropriate response because the lay person would be unfamiliar with this terminology. Similarly, the pharmacist would not communicate to the physician that the new medication "acts by improving the way your body processes sugar." The physician would require a more scientific description of the product.
- Determine a method for delivery of the response Gather information from the requestor that will allow you to reply to the request.

24

2. Background Information

ليس سيلا

 Think, "Why is requestor asking for this information?"

المراكن الادوية العالمية Weigh time involved to get background info.

Use tact, politeness and assertiveness

Background questions should be specific for the

معالسائل سواستخدمت الحديد المسائل سواستخدمت الحديد المان المان على على على المان Ask, "What sources have already been used?"

Useful info: age, gender, weight, allergies, other disease states, other meds, lab values, etc علية المتوبقة

(فالا سن الودالك عن المركز عن المر

WHY??

- Background information aids in clarifying the question and is a critical step in the process.
- The question may not be stated concisely or the requestor may not know how to ask the question.
- To formulate an acceptable response, both the caller and researcher must have a clear understanding of the ultimate question

EXAMPLE

- · A pharmacist is asked, "what is the dose of amoxicillin (Amoxil®)?"
- This question could be answered quickly (and potentially inaccurately) by stating that the normal dosage as 500 mg every eight hours.
- The question also could be answered by gathering background information concerning the origin of the question.
- A pharmacist would not provide the most commonly dispensed dose of amoxicillin as the dose for all individuals and conditions.
- The dose of this antibiotic depends upon a number of factors. Determine if the question is in regard to a specific patient or general research in the treatment of a disease state.

Exampel

- If the question is **patient specific**, important information to acquire would include the patient's age, weight, allergies, type of infection, concurrent disease states, other medications, and preferred dosage form (e.g., oral suspension, capsules, or chewable tablets). For example, amoxicillin may not be for a severe infection or 2 grams as a single dose one hour prior to dental procedures for bacterial endocarditis prophylaxis.
- Other issues to consider with the antibiotic are dose adjustment for renal impairment and interactions with concomitant medications. e the best agent to select for the infection. In addition, the dose of amoxicillin can be 500 mg every eight hours

11/3/2019

3. Determine and Categorize Ultimate Question

• Find How

Use

Determine

11/3/2019

THANK YOU

29

براء تعنى إسؤال عن لليسًا ؟

Examples of question classifications

2. Contraindication
وستوی و دیولی و دیولی

ملا وحبنا انه 70٪ من لناس سالت

4. Dose

Adverse 11 is

5. Drug compatibility/stability

6. Drug interaction

7. Drug therapy

8. Identification

9. Pharmacy practice

10/3Pharmacology THANK YOU

30

- 11. Tablet identification
- 12. general product information
- 13. Laws/policies/procedures, Cost, Foreign products
- 14. Pharmaceutics (compounding, formulations)
- 15. Pharmacokinetics (ADME/levels)
- 16. Nutrition support
- 17. Adverse effects
- 18. Poisoning, toxicology
- 19. Pregnancy, Teratogenicity
- 20. Lactation/infant risks

11/3/2019 THANK YOU 31